

Court Farmhouse, Hole-in-the-Wall, HR9 7JN **Tel:** +44(0)121 31 45 374

Email: clinic@thesitedoctor.co.uk

Terms and Conditions of service of The Site Doctor

In agreeing to the provision of any and all services from The Site Doctor herein known as TSD, The Client is deemed to have read and understood these terms and conditions.

1 Provision of Service

- **1.1** The Contract between TSD and The Client incorporates these Terms and Conditions and covers the provision of service by TSD to The Client.
- 1.2 Any date proposed either by The Client or TSD for the provision of services shall be treated as an estimate only and shall be subject to any delay caused by the acts or omissions of any third Party over which the parties have no control. If either Party becomes aware of the possibility of any delay they shall immediately inform the other Party and each shall take any reasonable steps as appropriate required to prevent such delay.
- 1.3 TSD reserve the right to alter or amend these terms and conditions at any time by giving notification of any amendment. Notification will be deemed to have been given by displaying the amended Terms and Conditions on the TSD Website and shall take effect from the date of the last amendment as set out at the foot of the Terms and Conditions.

2 Definition and application

2.1 In these Terms and Conditions:

"Client" - means The Client with whom TSD makes the Contract including a person reasonably appearing to TSD to act with that Client's authority.

"Client Material" – means the proprietary material provided by The Client (including, but not limited to, images, artwork, documentation, video footage and audio files) to TSD in order for TSD to fulfil it's obligations under this Contract.

"CMS" - means the Content Management System application, which is used by The Client to edit, upload and delete material from the Website.

"Confidential Information" - means any and all information of any kind whatsoever disclosed by either Party to the other prior to, or after the date of, this Contract in whatever form including, but not limited to, oral, written, electronic, graphic or electromagnetic form (and including without limitation any notes, information or analyses derived from such information however it is produced) and which may reasonably be considered as confidential information of the Party that discloses it.

"Contract" - means any contract for the provision of service between The Client and TSD that expressly or impliedly incorporates these terms and conditions.

"Deliverable" – means a document, report, software, or other tangible work or design asset that forms part of the Services to be provided by TSD.



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"Domain "- means an Internet address, which has been registered with a reputable domain registrar on behalf of The Client.

"TSD" - means The Site Doctor whose registered office is The Great Barn North, Brockhampton, HR1 4SE. United Kingdom.

"TSD Website" - means the internet website of TSD at http://thesitedoctor.co.uk.

"Hosting" - means the making available of The Client's Website on the World Wide Web.

"Illegal" - means any act or acts, which are capable of breaching the criminal law of the Jurisdiction.

"Look and Feel" - means the style, navigation, or design characteristics of the Website.

"Production Files" – means the files with the extension .gif, .jpg, .css, .asp, .aspx, .axd, .js, .swf, .mdf, .dll, .mdb, .txt, .pdf, .xml, .xsd and .exe.

"Development Files" – means the files with the extension .cs, .vb, .resx, .sql, .psd, .png, .fla, .doc and .xls.

"Quote or Quotation" – means the official quotation document provided to The Client for the provision of services by TSD to The Client.

"Renewal Date" - means the date of renewal of the Contract between The Client and TSD, as defined per the terms of the Contract.

"Server" – means the Server machine upon which the Website files reside which serves out information to users of the Website.

"Services" – means the services and deliverables that are to the provided by TSD under this Contract.

"SLA" - means the Service Level Agreement to maintain Server uptime.

"Specifications" – means the specification of the Services as outlined in the Contract.

"Studio Day (Single)" – means one (1) day of TSD studio time consisting of one (1) member of the TSD production team working on the project at any one time.

"Studio Day (Double)" - means one (1) day of TSD studio time consisting of two (2) members of the TSD production team working on the project at any one time.

"Upload" - means the transfer of computer files to the Server for publication on the Internet and WWW.

"URL" - means Uniform Resource Locator, a text-based address used to identify specific resources on the WWW such as web pages i.e. http://thesitedoctor.co.uk is the URL for TSD.



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"Website" - means the URL of The Client and/or the accompanying webspace allocation for this URL for The Client on the TSD Server network.

"WWW" - means World Wide Web service available on the Internet;

- 2.2 Any words in the singular include the plural and vice versa. Any words denoting the masculine shall include the feminine or neuter and vice versa. All definitions, notes, terms and conditions referred to in these Terms and Conditions of Service form part of the Contract as if they were expressly set out in it.
- **2.3** TSD and The Client are together referred to in these Terms and Conditions of Service as "the Parties" and individually as a "Party".
- **2.4** The clause headings are for the purpose of reference only and do not form part of the Contract nor do they affect the validity or enforceability of this Contract.

3 TSD's Responsibilities

- **3.1** TSD shall provide the Services on the terms and conditions set out in this Contract and in accordance with the specifications laid out therein.
- 3.2 TSD shall:
- **3.2.1** Apply all necessary skill and expertise to complete the Services.
- **3.2.2** Provide the Services in a timely and efficient manner and to a professional standard which is not less in any respect to the standards generally observed in the industry for similar services.
- **3.2.3** Comply with The Client's quality and other standards as directed by The Client.
- **3.2.4** Provide the personal computing facilities necessary to complete it's obligations under this contract.
- **3.2.5** Where services are charged for on a time basis, maintain an accurate record of periods worked for The Client under this Contract and to provide to The Client, on their request, written reports detailing work provided and the time taken to do so.
- **3.2.6** Notify The Client as far as possible in advance of any periods during which its personnel are or will be unable to provide the Services outlined in this Contract due to holiday, sickness or third Party commitments. The Client's consent to holiday absences is not required but TSD will take into account The Client's requirements when approving absences.
- 3.2.7 TSD's method of working shall be at its own discretion but it will be directed in the overall provision of the Services by The Client and will comply with all reasonable directions given by The Client.

4 The Client's Responsibilities

4.1 The Client shall evaluate the Deliverable that TSD delivers to The Client to verify that each conforms to the Specifications.



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4.2 Once The Client has completed its evaluation of the each of the Deliverables, The Client shall notify TSD as to whether or not it considers the Deliverable to conform to the Specifications and if it does not, of the ways in which it does not conform. If The Client notifies TSD that it considers that the deliverable conforms to the Specification then The Client shall have accepted that Deliverable.

- **4.3** If The Client notifies TSD that it considers that any deliverable does not conform to the Specifications, then TSD shall modify that Deliverable so that it does conform to the Specifications and such modifications shall be included in the revised Deliverable to The Client. TSD shall not be entitled to charge The Client in respect of the reasonable time spent modifying a Deliverable under this subsection or in respect of any reasonable costs or expenses incurred by TSD in modifying a Deliverable under this subsection.
- **4.4** The Client agrees that its acceptance of a Deliverable shall be final and any further modification required by TSD post acceptance shall be considered out of scope works and TSD shall be entitled to charge The Client for reasonable time spent modifying a deliverable or in respect of any reasonable costs or expenses incurred by TSD in modifying a Deliverable under this subsection.
- **4.5** Following the provision of a TSD CMS application it is The Client's obligation to ensure that they do not upload a virus which could infect a TSD or third party Server. The Client must not knowingly or otherwise allow a virus to enter the Internet community by allowing Internet users to download files containing viruses from their Website.
- **4.6** It is The Client's obligation to ensure that any material being uploaded to The Client's Website, either by TSD or by The Client directly is not in breach of copyright. TSD accepts no responsibility for The Client's actions in either uploading material to any TSD authorised webspace, or to any other webspace on any Server on the WWW.
- **4.7** The Client agrees not to upload any material, which would be considered to be contrary to public decency and morality. TSD reserve the right to randomly inspect Websites and in the event that any unauthorised material has been uploaded to that Web site, TSD reserve the right to inform the authorities and to terminate this Contract forthwith. Uploaded material would expressly include, but not be limited to, pornographic, barbaric and overtly tasteless material.
- **4.8** The Client agrees that it shall not cause or permit or in any way assist in any unauthorised publication, any dissemination of any defamatory material or any material which could be considered to be in breach of the criminal laws of the Jurisdiction.
- **4.9** The Client agrees to keep secure and confidential all login names and passwords provided by TSD to The Client. In the event of The Client's login name and password being disclosed to an unauthorised person, The Client shall inform TSD immediately so new login names and password can be issued. TSD accept no responsibility for any liability arising from the aforementioned disclosure.
- **4.10** The Client agrees not to do any act or omission, the result of which would have the effect of bringing TSD into disrepute.
- **4.11** The Client shall provide TSD with the necessary content, materials, sign off and feedback information as appropriate to enable TSD to perform its obligations within the timeframe laid out in the Contract. TSD shall not be responsible for any failure or delay in performance of it's obligations under the Contract where the provision of the aforementioned material is not



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forthcoming. Furthermore, in the event of such failure or delay to provide said material, TSD shall be entitled to invoice for any remaining monies, and/or studio time allocated, due under the terms of the Contract, as studio time is pre-booked in.

5 Look and Feels

- **5.1** TSD shall provide The Client with the number of Look and Feels as detailed in the Contract or Quote following receipt of a design or technical brief from The Client. TSD shall modify one Look and Feel as directed by The Client.
- **5.2** TSD shall be entitled to charge The Client for reasonable time spent developing additional Look and Feels other than those provided for in the Contract or Quote document, subject to written approval by The Client.

6 Warranties and Indemnities

- **6.1** TSD represents warrants and covenants that, and for the avoidance of doubt, subject always to the provisions of Clause 7.
- **6.1.1** Save as regards the use of any materials provided by The Client, the use of the Deliverables in accordance with the terms of the Contract shall not infringe any patent, trade mark, copyright, moral right, official secret, trade secret, or other proprietary intellectual property right of any third party.
- **6.1.2** Save as regards the use of any materials provided by The Client, the Deliverables shall not be libellous, obscene, or blasphemous, and shall not violate any rights of privacy and/or publicity of any third party and the use of the Deliverables in accordance with the terms of the Contract shall not otherwise be unlawful or illegal.
- **6.1.3** The Deliverables shall in all material respects provide the facilities and the functions set out or referred to in the Contract.
- Any software included in the Deliverables and the Third Party Software (if any) shall: (i) properly record and process data which comprises, includes or is referenced by any date on or after 1 January 2000 (where relevant); and (ii) shall not contain a self-replicating computer program which is designed to cause or which is likely to cause damage to the user's files and/or annoyance to the user.
- TSD has the full and exclusive right and power to; (i) enter into and perform the TSD's obligations under the Contract; and (ii) assign to The Client (or such person or persons as Client may on a case by case basis nominate in writing prior to such assignment) the copyright and other intellectual property rights (including any neighbouring rights) in the Deliverables as laid out in this Contract.
- **6.1.6** The licenses in respect of the Third Party Software (if any) shall not limit or restrict the use or exploitation of the Deliverables in accordance with the terms of this Contract.
- **6.1.7** No instruction, advice, or information contained in the Deliverables shall be inaccurate, false, misleading, or otherwise injurious to the end user provided always that TSD shall not be liable



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under this Clause 6.1.7 where a breach of this clause arises as a direct result of an inaccuracy in the content provided by The Client.

- **6.1.8** The parties acknowledge that the copyright of any music in the Deliverables (if any) belongs to its owners. Save as regards the use of any music provided by The Client, TSD warrants that it has obtained the appropriate licenses from the owner of such music allowing inclusion of the music in the Deliverables.
- **6.1.9** Save as regards the use of any materials provided by The Client, with respect to actors, performers, musicians and others, directly rendering services to TSD in connection with the Deliverables, TSD has obtained or will obtain all necessary consents under the Copyright Designs and Patents Act 1988 or any statutory modification or re-enactment thereof.
- 6.1.10 TSD shall indemnify The Client against all claims, demands, costs, liabilities, losses (excluding any loss, either direct or indirect, of profits, business or anticipated savings or any other direct or indirect consequential loss), damages and expenses (including reasonable legal expenses) arising out of or in connection with any claim which, taking the claimant's allegations to be true, would result in a breach by TSD of any of the representations, warranties or covenants set out in subsection 6.1 For the avoidance of doubt, the obligations of TSD under this provision are subject to the provisions of Clause 7.
- **6.1.11** The Client shall indemnify TSD against all claims, demands, costs, liabilities, losses, (excluding any loss, either direct or indirect, of profits, business or anticipated savings or any other direct or indirect consequential loss), damages and expenses (including reasonable legal expenses) arising out any act or omission carried out by TSD pursuant to and strictly in accordance with the instructions of Client save in circumstances and to the extent that TSD is liable to The Client pursuant to Clause 6.1.10.

7 Limitation of Liability

- **7.1** For the avoidance of doubt, TSD has no obligation duty or liability beyond that of a duty to exercise reasonable skill and care.
- **7.2** TSD shall not be liable to The Client by reason of any representation, or any implied warranty, condition or other term, or any duty at common law.
- 7.3 In no event and under no circumstance shall TSD be liable for any direct (other than for death or personal injury arising directly from the provision of the Service), indirect incidental, special, consequential or exemplary damages including but not limited to in relation to all types of damages, loss of profits, goodwill, use, data or intangible losses (even if TSD has been advised of the possibility of such damages).
- 7.4 The maximum aggregate liability of TSD to The Client or its employees, agents or contractors for any reason whatsoever whether pursuant to the Contract (including these Terms & Conditions and including for the avoidance of doubt the indemnity contained in Clause 6.1.10) or otherwise, shall be the lower of (i) £10,000 and (ii) the aggregate fees (excluding value added tax) paid by The Client to TSD during the term of the Contract.
- **7.5** TSD shall not be liable to The Client in respect of any claim unless written notice of the claim including sufficient details to enable TSD to identify the nature of the alleged breach of contract or



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other fault is given to TSD within 21 days of the relevant matter becoming known to The Client and in any event within 6 months after the termination of the Contract.

- **7.6** TSD Software, Screensavers, CD-ROMs and all other material, have been checked thoroughly with virus checking programs and duplicated under strict quality controls. To the extent permitted by the law, TSD, or its respective employees or agents, will not accept any responsibility for any damage caused in whatever way through the use or misuse of the aforementioned material.
- **7.7** None of the exclusions and limitations in this section shall apply in respect of liability in negligence causing personal injury or death or any other liability which cannot by law be excluded or limited.

8 Charges

- **8.1** Charges of in respect of services provided by TSD to The Client will be payable as per the invoice terms.
- **8.2** Any additional fees have to be agreed by email, and/or in writing by authorised representatives of the parties before any new charges can be made.
- **8.3** Should TSD have to issue legal proceedings owing to the non payment of invoices pursuant to the Contract, The Client accepts responsibility for all TSD legal fees and disbursements notwithstanding the value of the claim, on an indemnity basis.
- **8.4** Any third party or additional costs that TSD may incur due to processing late payment will be payable by The Client within seven days, following receipt of a valid invoice.
- **8.5** Studio Day (Single) book-in rates are currently set at £1,000 ex VAT (UK Pound Sterling) per day not including expenses. For TSD Agency pre-booking rates please refer to your Contract or email sales@thesitedoctor.co.uk.
- 8.6 Studio Day (Double) book-in rates or Out of Hours service rates are currently set at £2,000 ex VAT (UK Pound Sterling) per day not including expenses. For TSD Agency pre-booking rates please refer to your Contract or email clinic@thesitedoctor.co.uk.
- **8.7** Strategic Agency Meeting Support, weekend studio book-ins, and Director level consultancy rates are currently set at £1,500 ex VAT (UK Pound Sterling) per day not including expenses.
- **8.8** Value added Tax, where applicable, will be added at the appropriate rate to the total of all charges shown on the Client's bill.

9 Termination of the Contract by TSD

- **9.1** TSD may terminate this Contract for default following a material breach by The Client of its obligations hereunder, provided that written notice shall offer to The Client a thirty (30) day period for remedial action. If after thirty (30) days, the cause of the default remains uncorrected, then TSD may terminate this agreement by written notice to The Client.
- **9.2** Termination of the Contract by TSD for default will result in the retaining by TSD of all monies received from The Client who will not be entitled to a refund of monies paid.



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- **9.3** Upon termination of the Contract by TSD for default, The Client shall pay a sum (by way of agreed compensation for TSD's loss of revenue by reason of such early termination and not as a penalty) which shall be no less than the remaining charges due or which would have been payable under the Contract.
- **9.4** On termination of the Contract by TSD, TSD may remove all materials held on TSD's computers and remove all privileges entitled to The Client.
- **9.5** In the event that the Contract is terminated owing to the non-payment of hosting or domain fees then TSD reserve the right to display a Deactivation Notice on the World Wide Web, at The Clients URL i.e. on their Website, or Websites, detailing the reason for terminating the hosting, and/or provision of any other TSD service. Said Deactivation Notice shall be as at http://thesitedoctor.co.uk/deactivation/.
- **9.6** After termination, if TSD agrees that The Client's Website may once again be reconnected to the WWW, any reconnection will be subject to an administration charge, together with any outstanding charges payable prior to the reconnection.
- **9.7** In the event of termination by TSD then TSD shall return to The Client, upon The Client's request, all Client Material within thirty (30) days.

10 Termination of the Contract by The Client

- **10.1** The Client may terminate this Contract for default following a material breach by TSD of its obligations hereunder, provided that written notice shall offer to TSD a thirty (30) day period for remedial action. If after thirty (30) days, the cause of the default remains uncorrected, then The Client may terminate this agreement by written notice to TSD.
- **10.2** In the event of Termination of the Contract for default by The Client then TSD shall deliver all completed works, including production files to The Client, which have been paid for up until the date of termination.
- **10.3** The Client may only terminate the Contract for convenience if all outstanding invoices have been settled and the terms of the Contract have been satisfied in full.
- **10.4** Termination of the Contract by The Client will result in the retaining by TSD of all monies received from The Client who will not be entitled to a refund of monies paid, either pro-rata or at the entire Contract price.

11 Copyright and Ownership

- **11.1** Any service, concept, idea, design, programming, and/or "look and feel" remain the property of TSD, until settlement of any, and all, outstanding accounts with regard to that service, concept, idea, design, programming, and/or "look and feel".
- **11.2** The copyright licence for use of any of TSD's services, concepts, ideas, designs, programming, and/or "look and feels", once all accounts have been settled, is for the use on the Internet and the World Wide Web only.



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- **11.3** Any further use of any of TSD's services, concepts, ideas, designs, programming, and/or "look and feels" in any other format, or media, other than the Internet and the World Wide Web, will be subject to negotiation, and any agreement will be made in writing between TSD and The Client.
- **11.4** All production files remain the copyright and ownership of TSD at all times, unless otherwise specifically agreed in writing by the acting Managing Director of TSD.
- **11.5** All development files remain the copyright and ownership of TSD at all times including termination, unless otherwise specifically agreed in writing by the acting Managing Director of TSD.
- **11.6** All source code and production files for TSD's CMS remain the copyright and ownership of TSD at all times. For terms and conditions for TSD's CMS please refer to the relevant TSD's CMS licence agreement.

12 Confidential Information

Each Party will at all times keep Confidential Information, except for information which it may be bound to disclose under compulsion of law or where requested by regulatory agencies or to their professional advisers where reasonably necessary for the proper performance of its business.

13 Credit and Header Code

- **13.1** All material produced, designed and maintained by TSD, for any medium, is to feature TSD and/or TSD credit at all times at TSD's discretion. For Websites, this credit is generally located in the bottom right hand corner of the Website and links to http://thesitedoctor.co.uk or relevant address.
- **13.2** The wording of the credit is to be "Site by The Site Doctor", "Technology by The Site Doctor", "Developed by The Site Doctor", "Powered by The Site Doctor" or similar, fitting the design.
- **13.3** TSD reserves the right to insert a TSD Copyright header in the source code of every web page produced, designed or maintained by TSD.
- **13.4** Upon completion of the project, TSD reserves the right to add The Client's company logo, http link to the Website project and an overview of the project in the Portfolio section of http://thesitedoctor.co.uk.

14 Shared Server Hosting (if applicable)

- **14.1** TSD agrees to provide Shared Server Hosting from the date agreed by the parties for the Website under a SLA of 99.5% subject to these terms and conditions.
- **14.2** Shared Server clients are hosted on TSD's 10 Mb burstable bandwidth allocations. Should the Website exceed its usage of this allocation further reasonable bandwidth charges will be applied (for each additional 128kbps block required per month or part thereof). Charges will be payable as per the relevant invoice terms.
- **14.3** TSD may from time to time recommend an upgrade from a Shared Server solution to a dedicated Server solution. Such recommendation shall be presented to The Client in writing and



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accompanied by qualifying data, appropriate and reasonable implementation schedule, and costs. Any failure to adopt a dedicated Server Solution following said recommendation within the reasonable implementation schedule specified shall render the applicable SLA null and void for the purposes of the Shared Server Contract.

- **14.4** Unless TSD receive notice in writing from The Client terminating the Shared Server Contract at any time prior to the renewal date, The Client will be deemed to renew the Contract at the end of the twelve (12) month period and be subject to the terms and conditions referred to herein.
- **14.5** The Client agrees not to perform any action, which will result in the reduced performance of the Shared Server to the detriment of other Shared Server clients.
- **14.6** The Client agrees not to use TSD's Servers to send unsolicited or spam e-mail to other Internet users. Failure to satisfy this condition will result in the immediate termination of the Contract.
- **14.7** Applicable charges for Shared Server Hosting shall be payable in advance.
- 15 Dedicated Server Hosting (if applicable)
- **15.1** TSD agrees to provide Dedicated Server Hosting from the date agreed by the parties for the Website under a Service Level Agreement of 99.9% subject to these terms and conditions.
- **15.2** Any Server hardware, software or licenses provided by TSD in order to fulfil the Dedicated Server Contract shall remain the property of TSD at all times.
- **15.3** Physical Access to any Server hardware, software or licenses shall only be granted with a minimum of 7 days notice in writing to TSD.
- **15.4** Unless TSD receive notice in writing from The Client terminating the Dedicated Server Hosting Contract at any time prior to the renewal date, The Client will be deemed to renew the Contract at the end of the twelve (12) month period and be subject to the terms and conditions referred to herein.
- **15.5** The Client agrees that they will not have administrative access to the Dedicated Server to perform functions, which could jeopardize the uptime of the Dedicated Server and not allow TSD to fulfil its obligations under the SLA.
- **15.6** TSD may from time to time recommend an upgrade to the Dedicated Server. The nature of said upgrade shall be presented to The Client in writing and accompanied by qualifying data, appropriate and reasonable implementation schedule, and costs. Any failure to adopt said upgrade within the reasonable implementation schedule specified shall render the applicable SLA null and void for the purposes of the Dedicated Server Contract.
- **15.7** The Client agrees not to use the Dedicated Server to send unsolicited or spam e-mail to other Internet users. Failure to satisfy this condition will result in the termination of the Contract.
- **15.8** Applicable charges for Dedicated Server Hosting shall be payable in advance.

16 Assignment



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Either Party may assign the benefit of this contract following receipt of written agreement from the other Party. Such agreement not to be unreasonably withheld.

17 Entire Agreement

This Contract forms the complete and exclusive agreement between the Parties in relation to the Services. All previous agreements, correspondence and understandings relating to the subject of this Contract are superseded by this Contract (except that neither Party excludes liability for any fraudulent pre-contractual misrepresentations on which the other can be shown to have relied). In the event and only to the extent of any conflict between the Contract and these terms and conditions or any referenced or attached document, the Contract will take precedence.

18 Partnership

No provision of this Agreement creates a partnership between the parties or makes a Party the agent of the other Party for any purpose. A Party has no authority or power to bind, to contract in the name of, or to create a liability for the other Party in any way or for any purpose.

19 Force Majeure

Neither Party will be liable for any breach of its obligations under this Contract to the extent that it is prevented from performing them due to circumstances beyond its reasonable control.

20 Jurisdiction

The validity, construction and enforceability of this Agreement shall be governed in all respects by English Law and subject to the exclusive jurisdiction of the English Courts.

21 Severability

If one or more of these terms and conditions shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be affected or impaired thereby.

22 Notice

Any notice required to be given under this Contract shall be deemed received upon personal delivery or three (3) days after mailing if sent by registered or certified mail to the addresses of the parties set forth above, or to such other address as either of the parties shall have provided to the other in writing.

23 Value Added Tax

All sums referred to in these terms and conditions are exclusive of Value Added Tax which, where applicable, shall be paid by the Client at the appropriate rate.



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24 Third Parties

A person who is not a Party to this Agreement has no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of this Agreement but this does not affect any right or remedy of a third party which exists or is available apart from that Act.

25 Waiver

The waiver by either Party of any breach or default of any of the provisions of this Contract by the other Party shall not prevent the subsequent enforcement of the relevant term, and shall not be deemed a waiver of any subsequent breach.

Last amended 12th February 2020 Copyright The Site Doctor 2020

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21st April 2017 Address change to: The Great Barn North, Brockhampton, HR1 4SE

Company name corrected from The The Site Doctor

12th February 2020 Address changed to: Court Farmhouse, Hole-in-the-Wall, HR9 7JN

Added page numbers, initial section and signature block

The signature confirms that you read, understood, accept the Terms and Conditions of service of The Site Doctor and are an authorised signatory.

Signature:	
Full Name:	
Company Position:	
Company Name:	
Date:	